

March 20, 2020

**RE: Update on COVID-19**

Dear Valued Customer,

With the outbreak of COVID-19, the Aspen Surgical leadership team has put plans in place to help protect the health and safety of our employees and the communities in which we reside, while also causing as little disruption to our customers as possible. As you are aware, this is a very fluid situation, with COVID-19 being designated by the World Health Organization (WHO) as a pandemic just last week.

Per our update on March 13th, you know that Aspen has a strong history of focused manufacturing in the United States and continues to leverage a largely domestic supply chain. Given our infrastructure, we are generally less susceptible to environmental, geopolitical, and other disruption risks experienced outside the U.S. Where we do have supply chain relationships that extend outside the U.S., we are in constant contact with these suppliers and are watching their inventory levels along with our incoming customer orders. Thus far, despite some travel restrictions that have been put in place, Aspen is continuing to receive regular cargo shipments from these areas.

Although there has been further spread of COVID-19 within the United States, our manufacturing lines in Caledonia, Michigan, Redmond, Washington, and Las Piedras, Puerto Rico are up and running. We are taking precautions to help protect the health of our workers within these facilities, including personal hygiene, hand washing, and disinfection practices, as directed by the CDC and WHO. Given that we are not facing issues with our overseas supply or domestic manufacturing and shipping capabilities, Aspen is continuing to meet customer demands for our products around the world, with no backorders related to COVID-19.

Please note that this week Aspen enacted an additional measure to help limit the potential exposure of our employees to COVID-19. We have asked our office workers that are able to work from home to do so until at least the end of March. Office employees are equipped with the proper tools from IT to do their jobs remotely and will be able to continue to meet our daily customer needs and requests in a timely manner.

As this situation continues to develop, we will be posting weekly updates to our homepage – [www.aspensurgical.com](http://www.aspensurgical.com). If at any time you have additional questions regarding the COVID-19 pandemic, please feel free to contact me, your sales representative, or your customer service agent.

Thank you as always for your partnership,

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